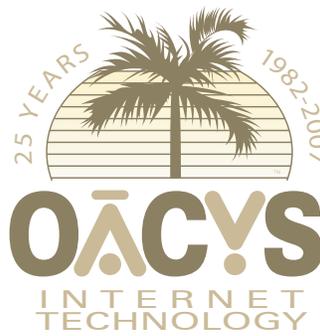


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## OCS WebMail

*A Review at 10 Years*



Development on OCS WebMail began in 1998. Prior to that time OCS subscribers relied entirely on personal email applications, then in 1999 the following announcement ran on our website:

*"OCS WebMail allows you to check email right from your browser, like Netscape or Microsoft Internet Explorer, with no need to configure anything. This new utility is free to OCSnet subscribers. It is not intended to replace your favorite email program (such as Eudora, Claris, Netscape Mail, or Microsoft Outlook) on your own computer, but it can be very handy when traveling, perhaps from a cyber café, or maybe at a friend or relative's computer where you don't want to mess with their settings just to check your mail. Now you can just open a browser, go to our home page, and click on WebMail ... it's easy and secure. Mail is left on our server for you to download and save after returning home, or you may optionally delete it via WebMail if you wish."*

Back then we did not anticipate how many people would eventually resort to using WebMail exclusively, as their only email program. Although it doesn't have nearly as many features as full-fledged email applications, it is certainly convenient and easy to use, and a large number of our subscribers now use only WebMail.

However, its two most notable limitations are still worth bearing in mind – first, WebMail does not provide for long-term storage of old email. Messages that accumulate in WebMail are actually being stored on one of our mail servers, which does not have unlimited space. Or put another way, leaving email on WebMail indefinitely is like having a post office box where you read your mail but then stuff it back into the box – sooner or later you have to clear it out.

And second, our WebMail server is not backed up since doing so would seriously impede the flow of email traffic. So if a history of your email is important, leaving it in WebMail indefinitely is potentially risky.

Therefore, just as we stated in our original announcement, WebMail is intended primarily for temporary use, until email can be downloaded to a

*Continued on Side Two*

## New OS Updates

*Recommendations*



**Windows Vista SP1 RC1.** Reviewers say Vista Service Pack One, Release Candidate One is buggy – we recommend waiting for its final release after the bugs are identified and resolved.



**Windows XP SP3 RC2.** Reviewers claim this update packs up to a 15% speed increase, but otherwise contains nothing urgent. If you stay current with Windows Security Updates we recommend waiting for the final XP release this summer. Or if your security updates are behind, this non-cumulative update will catch you up all at once.



**Mac Leopard 10.5.2.** Reviewers say this update is worthwhile, it's recommended to update now.

The OCS home page has passed 11 million hits – that's a great audience for local advertisers!

### Work from home!

*OCS can connect your home to your office or tie multiple offices together at high speed and with full "VPN" security, anywhere in the Valley or beyond...*



OCS service plans are described at [www.porterville.com](http://www.porterville.com)

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### THE NATIONWIDE OCS REFERRAL PROGRAM

If you refer a friend, family, or business associate to OCS, tell them to mention your name and you'll receive a month of free service! **Our subscribers have earned \$51,996 so far!** Click *Referrals* on our home page for details. Your friends may simply click *Subscribe* to sign up online, now from anywhere in the country!



## WIRELESS SERVICE AREAS

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- Globe Drive
- Strathmore
- Terra Bella
- Lindsay
- Exeter
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- Yokohl Valley
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- Success Valley
- Richgrove

*Our Exeter tower covers Badger Hill too!*

• **VIRUSES STOPPED BY OCS SYSTEM: 1,287,193**  
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## WebMail @ 10 Years

Continued from Side One

"real" email program on your computer.

The actual procedure for doing this is straightforward. Most new computers come with Microsoft Outlook Express preinstalled, or you may choose to use Eudora or Thunderbird, or maybe AppleMail on a Mac. Simply configure your email program according to easy setup instructions from OCS, and it will then start checking for new email automatically every few minutes and downloading new messages to your computer.

If you'll be traveling and wish to use WebMail temporarily, just set your computer's email program to stop checking for new mail (that's usually just a checkbox). When you return simply change this back again, and all the mail you've been viewing while away will be downloaded to your computer.

Since newer OCS subscribers may be unaware of WebMail's history, we will soon be posting a message within Webmail that describes these issues, limitations, and recommendations.

If you need help configuring your computer's email program, just contact our office and we'll be happy to assist you.

### Stuck in a contract?

Show us your binding paperwork and we may be able to waive up to \$100 from your OCS startup costs...



## Online Backup

Reprinted and summarized from February 2008 newsletter

Like businesses in the past, even the average residential Internet user now has a ton of personal information on their computer which they would really hate to lose. Email, homework, correspondence, records, family photos ... all of it could be gone in an instant if your hard drive crashes, or your computer gets dropped or is stolen or destroyed in a fire.

Our advice for more than twenty years has been to make a habit of regular backup. Yet most people and even many businesses still learn that lesson the hard way, and even among those who are diligent very few keep their backups in a separate location so that a fire or theft won't render the exercise pointless.

The market is once again reinforcing the issue with new promotions for online backup services like *Carbonite.com*. However, anyone considering a service like this should be sure to use the OCS bandwidth monitor to keep track of your costs in excess usage surcharges.

OCS is exploring ways in which we could provide an online backup service more efficiently to our customers. Let us know at [customerservice@ocsnet.net](mailto:customerservice@ocsnet.net) if you're interested!

### Fan Mail



"I recently switched from another ISP to OCS. They experienced many outages yet never provided an explanation to their customers. Your company, in my opinion, is one of the finest Internet providers of all." -RR



**Help us celebrate!** OCS turned 25 in February 2007, the company was started in a home office in 1982. We've had our 25-year logo printed on a selection of glassware as gifts for our customers, please stop by the office and choose yours! We have mugs in three colors, tall mixing (pint) glasses, and etched wine glasses. Get them while they last, limit two per customer!

### I Didn't Know That!

OCS provides "A-to-Z" computer technology services:

- Complete computer service and repair shop
- Broad variety of Internet access plans and packages
- Professional website design, development, and hosting
- Professional programming and custom application development
- eCommerce and business groupware solutions
- Computer and Internet technology consulting
- Secure branch office inter-networking
- Internet-based "VOIP" telephone services
- iSuite of online utility applications

## OACYS INTERNET SERVICE PLANS

| Plan Name  | Average Speeds        |      |      | B-M-W <sup>1</sup> | One-Time Fees      |                   |                   | Monthly Service       |
|--|-----------------------|------|------|--------------------|--------------------|-------------------|-------------------|-----------------------|
|  | Min                   | Typ  | Max  |                    | Service Activation | Install/Configure | Equipment Deposit |                       |
| 1 Bandwidth-Mailboxes-Webpace (see notes)                    |                       |      |      |                    |                    |                   |                   |                       |
| <b>DIALUP</b>  | 26K                   | 40K  | 53K  | 1-5-5              | 25.00              | -                 | -                 | 24.95                 |
| <b>Accelerator</b>   | Typically 2-5X faster |      |      | -                  | -                  | -                 | -                 | +5.00                 |
| <b>WIRELESS   STANDARD 2.4 GHz</b>                           |                       |      |      |                    |                    |                   |                   |                       |
| <b>24 Basic</b>  | 125K                  | 500K | 750K | 10-5-5             | 25.00              | 100.00            | 100.00            | 49.95 <sup>2,3</sup>  |
| <b>24 Premium</b>  | 250K                  | 1M   | 1.5M | 15-5-5             | 25.00              | 100.00            | 100.00            | 79.95 <sup>2,3</sup>  |
| <b>24 Business</b>   | 375K                  | 1.5M | 2M   | 20-10-10           | 25.00              | 100.00            | 100.00            | 129.95 <sup>2,3</sup> |
| <b>WIRELESS   SPECIAL CASES 900 MHz (where available)</b>    |                       |      |      |                    |                    |                   |                   |                       |
| <b>900 Basic</b>   | 125K                  | 375K | 750K | 5-5-5              | 25.00              | 100.00            | 100.00            | 59.95 <sup>4,5</sup>  |
| <b>WIRELESS   MISSION CRITICAL 5.8 GHz (where available)</b> |                       |      |      |                    |                    |                   |                   |                       |
| <b>58 Premium</b>  | 250K                  | 1M   | 1.5M | 15-5-5             | 25.00              | 100.00            | 100.00            | 99.95                 |
| <b>58 Business</b>   | 375K                  | 1.5M | 2M   | 20-10-10           | 25.00              | 100.00            | 100.00            | 129.95                |
| <b>58 Professional</b>                                       | 500K                  | 2M   | 3M   | 25-25-25           | 25.00              | 100.00            | 100.00            | 159.95                |
| <b>58 Corporate</b>  | 750K                  | 3M   | 4M   | 30-30-30           | 25.00              | 100.00            | 100.00            | 199.95                |
| <b>58 Enterprise</b>   | 1M                    | 4M   | 5M   | 40-40-40           | 25.00              | 100.00            | 100.00            | 249.95                |

All plans include automated central email virus scanning, email spam filtering, and website parental controls. Some plan types permit webpace for personal use only. Wireless installation and deposit package may be paid in installments upon request. All speeds are symmetrical (same for upload and download) within the OACYS network only. All plans terminate at OACYS Porterville headquarters and transport to the Internet via dual T3s over dedicated OC12 fiber optic circuit. All plans subject to change without notice. Pricing and terms are current at the date of this newsletter and supersede previous versions. For footnotes 2,3,4,5 surcharges may apply. Please check with our office for additional details.

To set Account Preferences or make Payments Online, click **UserAdmin** on our website

On the road? Call our toll-free support at 888-OACYS.COM